



Activity Sync

Built to extend and enhance existing CCaaS investments.

POWERED BY QUICKFLO · DEPLOYED AND CONFIGURED BY OUTBOUND GOAT

Activity Sync is a dedicated managed package for Salesforce synchronizations. Includes a full audit trail, one-click retry on every failure, and it's deployed and configured by OUTBOUND GOAT in 2 business days. It installs directly into the Salesforce and Five9 environment you already run, adding the capture and recovery layer that a general-purpose automation build was never built to guarantee.

CORE CAPABILITIES

✓ Purpose-Built for Salesforce Activity Synchronization

Dedicated managed package — not a general workflow config.

✓ Live in 2 Business Days

5 days is the outer bound, guaranteed.

✓ One-Click Install, No Custom Build

Partner configures, doesn't plumb.

✓ Captures Dispositions No Agent Ever Touched

IVR abandons, off-system transfers, after-hours hang-ups.

✓ Full Call Context Lands on the Task

Recording URL, sentiment, queue wait, IVR path — every field.

✓ Idempotent, Safe-to-Retry Sync

Keyed on session_id, no duplicate Tasks.

✓ Per-Record Visual Status Dashboard

Create / update / retry / fail, visible.

✓ One-Click Retry on Failures

No tickets, no SQL, no waiting on IT.

✓ Flat, Predictable Monthly Pricing

\$499/mo, no surprise bills.

✓ Uptime Guarantee on Go-Live

Miss 5 business days and the first month is free.

THE OFFER

What You Get	Details
✓ Install	One-click. Partner configures, doesn't plumb.
✓ Go-live	2 business days — 5 is the outer bound.
✓ Logging	Every attempt logged — status, timestamp, payload — all visible.
✓ Recovery	One-click retry on failures. No tickets, no SQL, no guessing.
✓ Included volume	300,000 record updates / month.
✓ Guarantee	Not live within 5 business days of kickoff? Your first month is free.

WHY TEAMS ADD ACTIVITY SYNC ALONGSIDE FIVE9

01 · PURPOSE-BUILT

One job, done right.

Activity Sync is engineered specifically to land the Salesforce Task, with every field, every time — not one config among many in a general orchestration layer.

02 · COMPLETE CAPTURE

Every disposition, not just the ones an agent touched.

IVR abandons, off-system transfers, and after-hours hang-ups are captured automatically, so nothing stays buried in the CCaaS.

03 · ONE-CLICK RECOVERY

See it, fix it, move on.

The history dashboard shows every attempt in real time, and a failed sync replays with one click — no SQL, no waiting.

OUTBOUND GOAT: <https://www.outboundgoat.com> | QUICKFLO: <https://quickflo.app>